



Global Mobility Solutions Earns Coveted Spot on HRO Today's Baker's Dozen Customer Satisfaction Survey

SCOTTSDALE, AZ, USA, March 27, 2018 – [Global Mobility Solutions](#) (GMS), the industry leader in [corporate relocation services](#) and [technology](#), is proud to announce it has earned a coveted spot on HRO Today's 2018 Baker's Dozen Customer Satisfaction Survey. As the largest customer survey of its kind within the relocation management industry, the Baker's Dozen is a trusted measure of talent management performance. The complete listings are available at HRO Today.

"GMS is proud to be named and ranked once again among the top providers in overall satisfaction within the relocation industry," said Steven Wester, President of Global Mobility Solutions. "We are grateful to our clients and their relocating employees for giving us the opportunity to partner with them in meeting their global mobility needs."

According to the editors at HRO Today, their rankings are based entirely on surveys received from buyers of the rated services. The annual survey analyzes relocation companies in three service categories: service breadth, deal sizes, and service quality.

GMS customers gave the company high marks in "breadth of service" for its extensive global services, adaptive domestic relocation solutions and the industry's most comprehensive and longest standing pre-decision program. Other important metrics boosting the company toward a top position included transferee satisfaction, client satisfaction, service response time, reporting accuracy and timeliness, and invoice accuracy.

As the premier journal on human resources operations and outsourcing, HRO Today's annual publication of the Baker's Dozen list is a much-anticipated event. Incorporating sound scientific methodology, the surveys underpinning the list are designed to offer meaningful and actionable feedback on what constitutes true customer satisfaction.

For more information about Global Mobility Solutions, please visit gmsmobility.com.

About Global Mobility Solutions (<http://gmsmobility.com>):

Founded in 1987, [Global Mobility Solutions](#) is a global corporate relocation services company that specializes in workforce mobility. The company's corporate relocation programs include global assignment management, domestic relocation management, and a range of pre-decision services. Global Mobility Solutions is a perennial winner of the HRO Today "Baker's Dozen" customer satisfaction survey, being recognized as a top relocation company for the last five consecutive years.

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Steven Wester, President of Global Mobility Solutions, addressing attendees at the company's 2018 Partner Forum.