



## Global Mobility Solutions Earns Coveted Top Spot on HRO Today's Baker's Dozen Customer Satisfaction Survey

SCOTTSDALE, AZ, USA, March 26, 2019 – [Global Mobility Solutions](#) (GMS), the industry leader in [corporate relocation services](#) and [technology](#), is proud to announce it has earned the coveted top spot on HRO Today's 2019 Baker's Dozen Customer Satisfaction Survey. As the largest customer survey of its kind within the relocation management industry, the Baker's Dozen is a trusted measure of talent management performance. The complete listings are available at HRO Today.

"GMS is proud to be named and ranked #1 Overall, and #1 in Quality of Service," said Steven Wester, President of Global Mobility Solutions. "We are grateful to our clients and their relocating employees for giving us the opportunity to partner with them in meeting their global mobility needs."

According to the editors at HRO Today, their rankings are based entirely on surveys received from buyers of the rated services. The annual survey analyzes relocation companies in three service categories: service breadth, deal sizes, and service quality.

GMS customers continually give the company high marks in the survey for its extensive global services, adaptive domestic relocation solutions and the industry's most comprehensive and longest standing pre-decision program. Other important metrics boosting the company toward the top position include transferee satisfaction, client satisfaction, relocation technology, service response time, reporting accuracy and timeliness, and invoice accuracy.

As the premier journal on human resources operations and outsourcing, HRO Today's annual publication of the Baker's Dozen list is a much-anticipated event. Incorporating sound scientific methodology, the surveys underpinning the list are designed to offer meaningful and actionable feedback on what constitutes true customer satisfaction.

For more information about Global Mobility Solutions, please visit [www.gmsmobility.com](http://www.gmsmobility.com).

About Global Mobility Solutions (<https://gmsmobility.com>):

Founded in 1987, [Global Mobility Solutions](#) is a global corporate relocation services company that specializes in workforce mobility and relocation technology. The company's corporate relocation programs include global assignment management, domestic relocation management, and a wide range of pre-decision services. In the early 1990's, GMS was the first relocation company to register as a .com, created the first online interactive tools and calculators, and revolutionized the entire relocation industry. GMS continues to set the industry pace as the pioneer in innovation and technology solutions with its proprietary MyRelocation™ technology platform. GMS is a perennial winner of the HRO Today Baker's Dozen customer satisfaction survey, being recognized as a top relocation company for the last six consecutive years.

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Press Contact:

Thomas A. Burke

800.617.1904 x8815

[tburke@gmsmobility.com](mailto:tburke@gmsmobility.com)

15333 N. Pima Road STE. 240  
Scottsdale, AZ 85260  
Phone: 800.617.1904  
Fax: 480.361.8801  
E-Mail: [info@gmsmobility.com](mailto:info@gmsmobility.com)  
Web: [www.gmsmobility.com](http://www.gmsmobility.com)



Steven Wester, President of Global Mobility Solutions, addressing attendees at the company's 2019 Partner Forum.